

## **TYPICAL EXPERT ANNOTATION TASK**

Does the sentence express **TREATS**?

Rheumatoid arthritis and MALARIA have been treated with CHLOROQUINE for decades.



For prevention of malaria, use only in individuals traveling to malarious areas where **CHLOROQUINE** resistant P. falciparum **MALARIA** has not been reported.



Among 56 subjects reporting to a clinic with symptoms of MALARIA 53 (95%) had ordinarily effective levels of CHLOROQUINE in blood.



## BUT WHEN YOU ENCOURAGE DISAGREEMENT

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## ... AND ASK THE CROWD ...

Does the sentence express **TREATS**?

Rheumatoid arthritis and MALARIA have been treated with CHLOROQUINE for decades.

There's a difference between these two

For prevention of malaria, use only in individuals traveling to malarious areas where **CHLOROQUINE** resistant P. falciparum **MALARIA** has not been reported.

Among 56 subjects reporting to a clinic with symptoms of **MALARIA** 53 (95%) had ordinarily effective levels of **CHLOROQUINE** in blood.

This one isn't utterly wrong

95%

**BETTER** 

75%

**WORSE** 

50%

# What causes disagreement?

### Workers

spam, lazy, unskilled

### Sentences

- missing context
- tokenization, span detection, etc.
- doesn't quite fit the task
- poorly written, vague, ambiguous

### Target Semantics

- unclear, confusing relations or types
- granularity issues
- limits of inference

# What causes disagreement?

### Workers

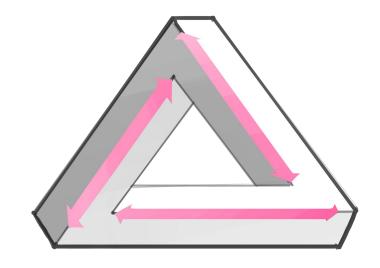
spam, lazy, unskilled

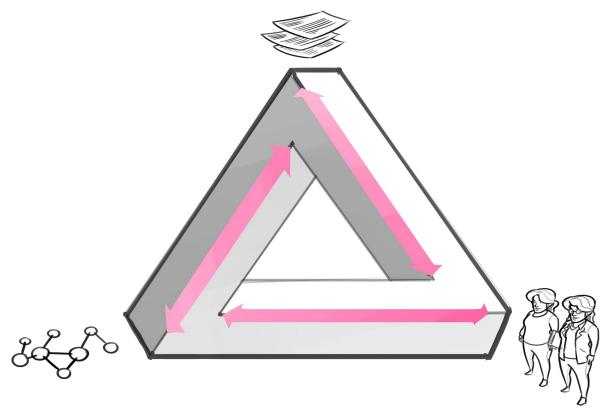
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### **CROWDTRUTH**

"Three Sides of CrowdTruth", Human Computation 2014, L. Aroyo, C. Welty

@anca\_dmtrch

@laroyo

@cawelty

## **CrowdTruth Methodology**

Annotator disagreement is signal, not noise

It is indicative of the variation in human semantic interpretation

It can indicate **ambiguity**, **vagueness**, **similarity**, over-generality, as well as **quality** 



@anca\_dmtrch @laroyo @cawelty CrowdTruth.org #CrowdTruth

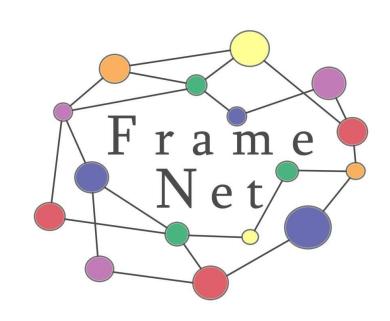
## What is FrameNet?

**FrameNet:** computational linguistics resource based on the frame semantics theory (Baker, Fillmore, Lowe, 1998)

- collection of semantic frames
- documents annotated with these frames

**semantic frame:** abstract representation of a word sense, describing a type of *entity, relation*, or *event* grounded in *roles* implied by the frame

e.g. from & to are roles in a movement frame

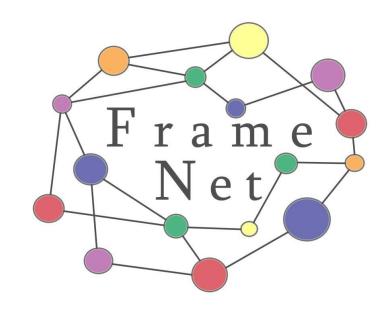


# Frame Disambiguation

= task of selecting the best frame for a word phrase

Illegal *skimming* of profits is rampant.

- A. removing
- B. theft
- C. commiting crime
- D. cause change



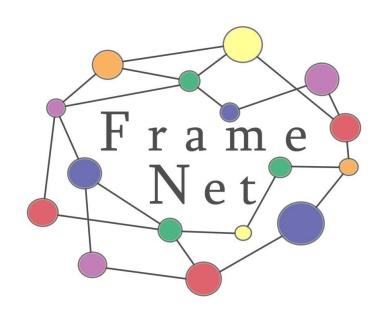
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The frame picked by the expert is marked with (\*).



What does the crowd think?

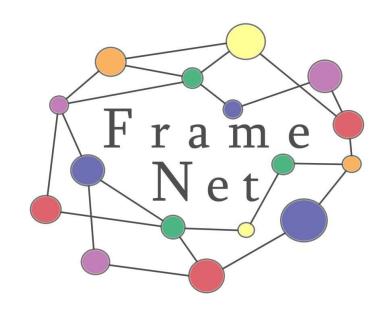
# **Frame Disambiguation**

= task of selecting the best frame for a word phrase

Illegal *skimming* of profits is rampant.

- A. removing (\*) → 7 votes
- B. theft → 6 votes
- C. commiting crime → 6 votes
- D. cause change → 4 votes

The frame picked by the expert is marked with (\*).





### **Dataset**

- 9000 sentence-word pairs from Wikipedia
  - <= 25 candidate frames per word</p>
  - POS: verb, noun
  - o in 1000 pairs from this set, the word (i.e. Lexical Unit) is not in FrameNet

- Pre-processing to find candidate frames for each word:
  - match word to synonym sets in WordNet corpus (Miller, 1995)
  - o match synonym set to FrameNet frame using Framester corpus (Gangemi et al., 2016)

## **Crowdsourcing task**

15 workers / sentence \$0.06 per judgment ran on Amazon Mechanical Turk

The sentence:

Anarchism is a political philosophy that advocates self-governed societies based on voluntary institutions.

What are the possible meaning(s) of advocates in the context of the sentence above? Check ALL that apply.

**Communication:** A *Communicator* conveys a *Message* to an *Addressee*; the *Topic* and *Medium* of the communication also may be expressed.

Frame definition

Click to hide examples where the highlighted word expresses Communication

It says a lot that he didn't come back.

Putting his arm around her protectively achieved nothing but announcing to their captors their vulnerability.

This painting really **speaks** to me.

Example sentences for each frame, toggled by button

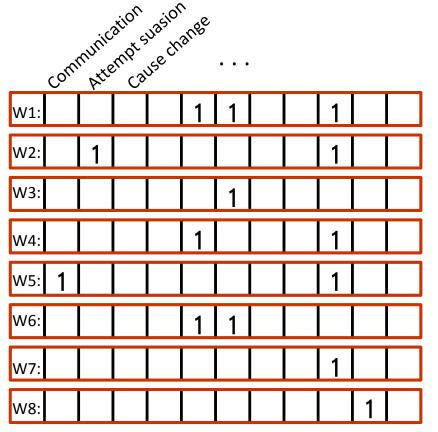
#### Multiple choice task

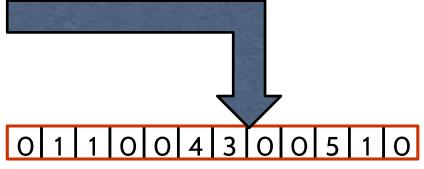
Attempt suasion: The Speaker expresses through language his wish to get the Addressee to act. There is no implication that the Addressee forms an intention to act, let alone acts.

Frame definition

Click to see examples where the highlighted word expresses Attempt suasion

### **Worker Vectors**





## **CrowdTruth metrics**

Frame-Sentence Score (FSS): the degree with which a particular frame matches the sense of the word in the sentence

$$FSS(s, f) = \frac{\sum \text{workers that picked } f \text{ in } s \cdot \text{worker quality}}{\sum \text{workers for } s \cdot \text{worker quality}}$$

Sentence Quality Score (SQS): overall worker agreement over one sentence, measured with cosine similarity

$$SQS(s) = \frac{\sum_{w1,w2 \in \text{ workers for } s} \text{ weighted cos } \sin(\vec{w1},\vec{w2},FQS) \cdot \text{ worker quality}(w1,w1)}{\sum_{w1,w2 \in \text{ workers for } s} \text{ worker quality}(w1,w2)}$$

Frame Quality Score (FQS): agreement over a frame in all sentences where the frame was picked at least once

$$FQS(f) = \frac{\sum_{FSS(s,f)>0} FSS(s,f)SQS(s)}{\sum_{FSS(s,f)>0} SQS(s)}$$

# Frame-Sentence Score (FSS): how clearly the frame is expressed in the sentence

Example sentences with *removing* frame:

Egypt has provided no evidence demonstrating the *elimination* of its biological weapons.

*removing - FSS = 0.938* cause change - FSS = 0.175

# Frame-Sentence Score (FSS): how clearly the frame is expressed in the sentence

Example sentences with *removing* frame:

Egypt has provided no evidence demonstrating the *elimination* of its biological weapons.

The Syrian Mujahiddin asked Hussein to *overthrow* the regime of Hafiz Al Assad.

```
change of leadership - FSS = 0.847 
removing - FSS = 0.539
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change of leadership - FSS = 0.847 
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Illegal *skimming* of profits is rampant.

```
removing - FSS = 0.532
theft - FSS = 0.494
committing crime - FSS = 0.459
misdeed - FSS = 0.431
cause change - FSS = 0.273
```

### Sentence Quality Score (SQS): how ambiguous the sentence is

Example sentences with *removing* frame:

Egypt has provided no evidence demonstrating the *elimination* of its biological weapons.

The Syrian Mujahiddin asked Hussein to *overthrow* the regime of Hafiz Al Assad.

Illegal *skimming* of profits is rampant.

removing - FSS = 0.532 theft - FSS = 0.494 committing crime - FSS = 0.459 misdeed - FSS = 0.431 cause change - FSS = 0.273

**SQS** = 0.366

## Frame Quality Score (FQS): how ambiguous the frame is

Concrete frames have high FQS.

e.g. removing

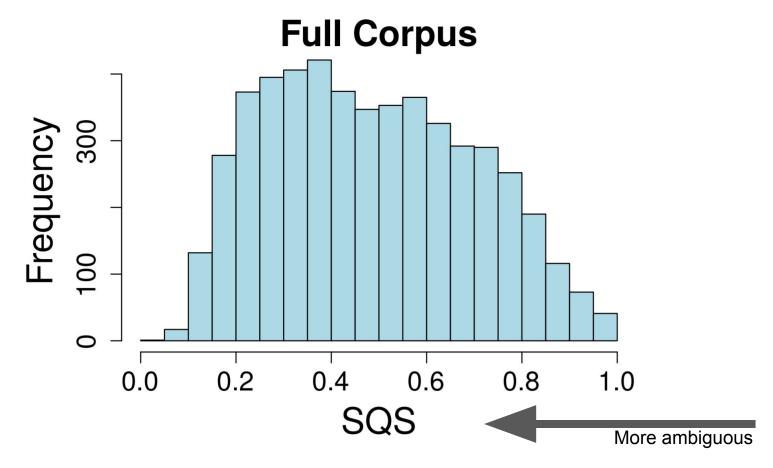
Abstract frames have low FQS.

e.g. cause change

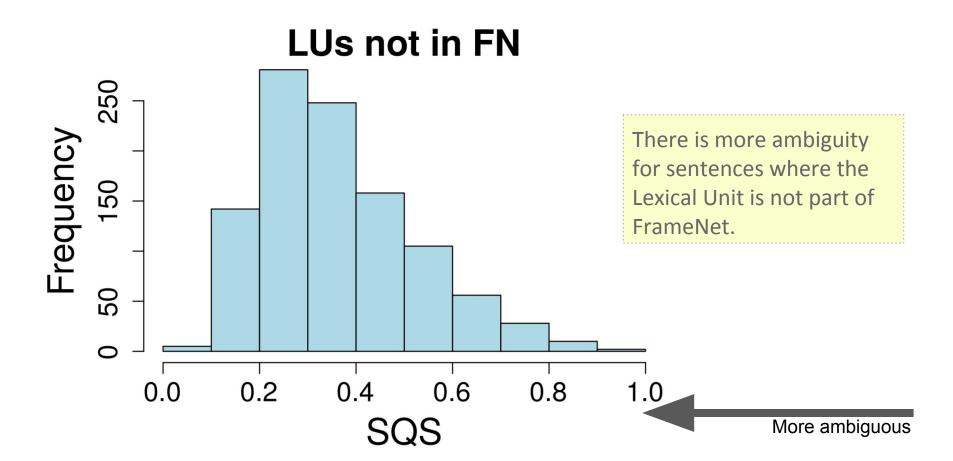
Frames with **overlapping definitions** have low FQS.

e.g. objective influence & subjective influence

# Ambiguity in the corpus



# Ambiguity in the corpus



### Why does ambiguity happen?

### These Articles *continue* to direct the ethos of the Communion.

activity ongoing - FSS = 0.862 process continue - FSS = 0.86

*SQS* = 0.795

parent-child relation between frames

### Some aikido organizations use belts to *distinguish* practitioners' grades

differentiation - FSS = 0.867 distinctiveness - FSS = 0.703

**SQS** = 0.68

overlapping frame definitions

### Cornwallis prematurely abandoned his outer position, *hastening* his subsequent defeat.

speed description - FSS = 0.39 assistance - FSS = 0.209 self motion - FSS = 0.165 travel - FSS = 0.16 causation - FSS = 0.124

SQS = 0.134

meaning of the word is a composition of frames

## Evaluation with CrowdTruth data

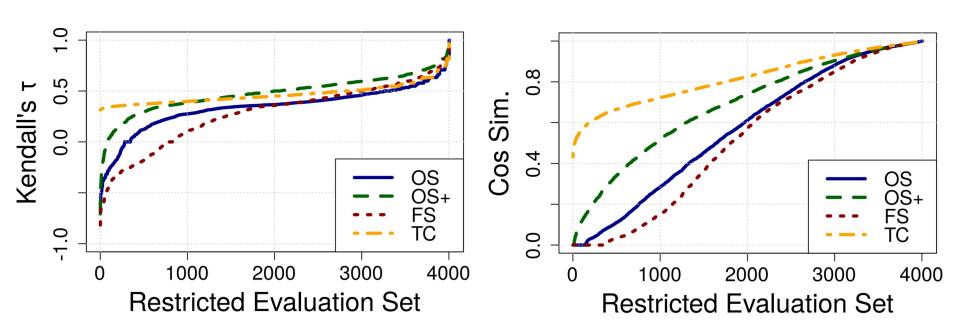
### Models:

- OS: OpenSesame frame disambiguation classifier (Swayamdipta et al., 2017), results in 1 frame per sentence, cannot classify Lexical Units not in FrameNet
- OS+: OpenSesame modified to perform multi-label classification, cannot classify Lexical Units not in FrameNet
- **Framester:** rule-based multi-class multi-label classification; works on an older version of FrameNet
- **TC:** top frame picked by the crowd

### **Evaluation metrics:**

- **Kendall's T:** list ranking coefficient
- **cosine similarity:** distance between FSS-labeled crowd frames & frames predicted by the models

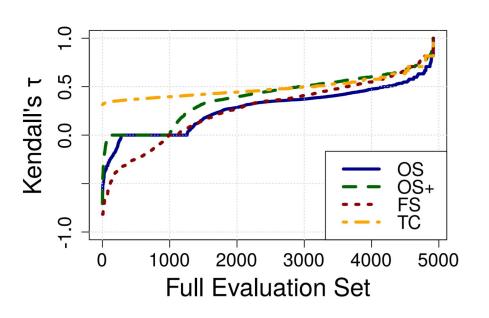
Restricted Set = sentences where all the Lexical Units are in FrameNet (i.e. less ambiguous)

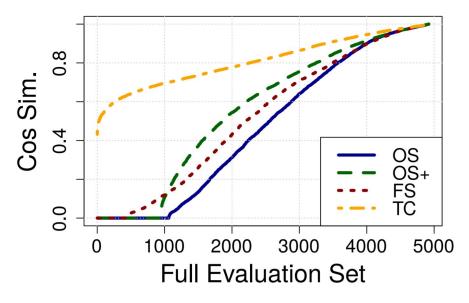


OS+ does better than TC for Kendall's T.
Correctly ranking multiple frames per sentence is more important than finding the single best frame.









OS+ performance drops, since it can't classify Lexical Units not in FrameNet. FS performance is low because of missing frames in the older version of FrameNet it uses.



## Conclusion



### **Results:**

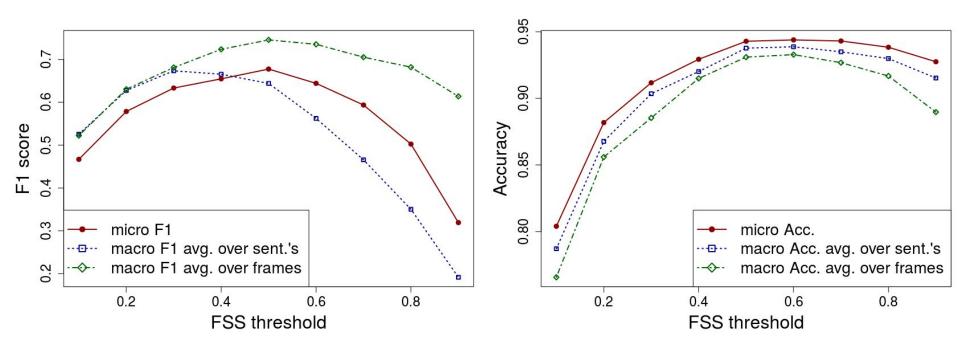
- 9000 sentences from FrameNet annotated with CrowdTruth
- There's not *only one right answer* for each example, tolerate multiple outcomes
- Don't assume lexical resources are perfect
- Disagreement is a good indicator of ambiguity in sentences & frames.

#### **Resources:**

- Dataset: <a href="https://github.com/CrowdTruth/FrameDisambiguation">https://github.com/CrowdTruth/FrameDisambiguation</a>
- CrowdTruth metrics: <a href="https://github.com/CrowdTruth/CrowdTruth-core">https://github.com/CrowdTruth/CrowdTruth-core</a>
- CrowdTruth metrics Python package: <a href="https://pypi.org/project/CrowdTruth/">https://pypi.org/project/CrowdTruth/</a>

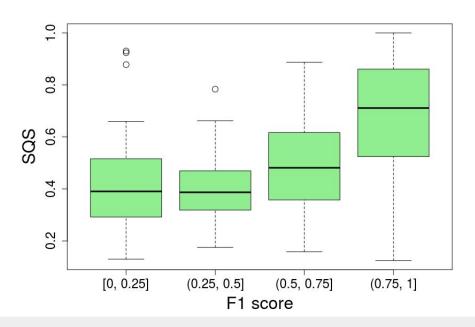


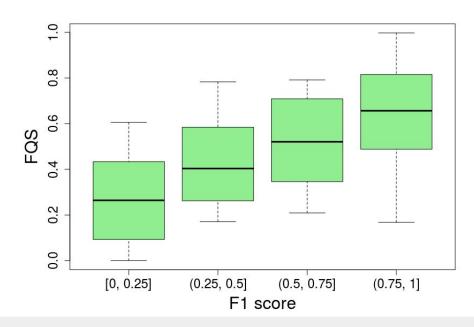
# Crowd vs. FrameNet experts ground truth



Crowd performance is comparable to the experts.

# SQS and FQS vs. Expert ground truth





When the crowd workers agree with each other, they also agree with the expert.

But disagreement can have a good reason!



# When crowd & expert disagree

Crowd **misunderstood** the frame definition.

Information in the sentence is **incomplete**.

The *investigation* has been stymied, stopped, obstructions thrown every step of the way.

**Crowd**: criminal investigation (FSS = 0.804)

**Expert:** scrutiny (FSS = 0.305)

Crowd is **correct**.

Does *supersizing* cause obesity?

**Crowd**: cause to start (FSS = 0.804)

**Expert:** causation (FSS = 0.608)

Crowd still picked the expert frame, but with lower FSS.

